


















Community Health Services during COVID-19

Community health service provision has been severely impacted by COVID-19 as staff are redeployed to support other parts of the NHS. Below is a summary of the support currently being provided.

<p style="text-align: center;">Wheelchair services</p> <ul style="list-style-type: none">  New assessments/referrals  Complete assessments already underway  Reviews for pressure ulcer management  Reviews for wheelchair faults if this is the only way to mobilise indoors  Urgent repairs (contact RossCare) <p>Contact: 01429 522969 Contact RossCare: 0191 4155151</p>	<p style="text-align: center;">Audiology</p> <ul style="list-style-type: none">  All non-urgent activity  Repair, replacement and supply of spare parts/specialist batteries <p>Contact: 01429 522585</p>	<p style="text-align: center;">Continence</p> <ul style="list-style-type: none">  All non-urgent activity  Contact delivery service as normal to re-order products  Assessment and re-assessment via telephone triage <p>Contact: 01429 522500</p>
<p style="text-align: center;">Speech and Language Therapy</p> <ul style="list-style-type: none">  All non-urgent activity  Urgent swallowing assessments <p>Contact: 01429 522471</p>	<p style="text-align: center;">Orthotics</p> <ul style="list-style-type: none">  All non-urgent activity  Reviews for pressure ulcer management  Reviews for those who are unable to walk without orthotics input <p>Contact: 01429 522471</p>	<p style="text-align: center;">Physiotherapy</p> <ul style="list-style-type: none">  All non-urgent activity  High risk patients supported through telephone/video contact <p>Contact: 01642 944506</p>

<p>Community paediatricians and nurses</p> <ul style="list-style-type: none"> ✓ Clinics taking place via telephone/video ✓ Limited face to face appointments ✓ Equipment delivery ✓ Limited home visits <p>Contact: 01429 522810</p>	<p>CAMHS</p> <ul style="list-style-type: none"> ✓ Telephone and video support <p>Contact: 0300 013 2000 option 4 Crisis team contact: 0300 013 2000 option 6</p>	<p>Specialist nurses (condition specific)</p> <ul style="list-style-type: none"> ✗ All non-urgent activity ✓ Contact regional Children’s Specialist Nurses for advice and support
<p>GP Services/111/999</p> <ul style="list-style-type: none"> ✓ Telephone and video support ✓ Limited face to face appointments ✓ 111 service for advice ✓ 999 service and A & E 	<p>Occupational Therapy</p> <ul style="list-style-type: none"> ✗ All non-urgent activity ✓ Urgent reviews and repairs <p>Contact: 01429 522471</p>	